



ALPHA LEAD CONSULTANCY

Your Partner Towards Business Excellence

Yours one stop management consultancy solution...

ALPHA LEAD CONSULTANCY

(NS0289012-T)

 (60)17 402 4772

 rebecca_lewei@yahoo.com

 1A-8-3A, Sandilands, Gat Lebu Sandilands, 10300 Georgetown, Penang.



“
A Message from
the Founder
of Alpha Lead Consultancy”

Since 2016, **Alpha Lead Consultancy (ALC)** have been at the forefront of providing exceptional management system consultancy and training services. Our expertise spans across quality, environment, health and safety, and automotive sectors, enabling businesses to achieve operational excellence and global competitiveness.

At ALC, our core strength lies in our ability to deliver balanced, high-quality services tailored to meet the specific needs of each client. We are dedicated to fostering long-term relationships, especially with small and mid-sized enterprises, which play a crucial role in the global economy.

Our comprehensive range of services includes quality management system development, operational technical courses, and human resources support. We pride ourselves on our team of specialized consultants who bring deep industry knowledge and practical insights to every project.

Our mission is to enhance individual and organizational performance through customized consultancy and training, consistently exceeding customer expectations. We are committed to continuous improvement and delivering unparalleled value to our clients.

Thank you for choosing **Alpha Lead Consultancy**. We look forward to partnering with you to achieve your business goals and drive sustained success.

Best regards,

A handwritten signature in black ink that reads "Rebecca Goh". The signature is fluid and cursive.

Founder, Alpha Lead Consultancy

1.0 Introduction

Alpha Lead Consultancy (ALC), established in 2016, specializes in management system consultancy and training services for corporate and manufacturing industries. Our focus is on delivering comprehensive, high-quality services across the entire business cycle. Our experienced professionals utilize a team approach to ensure exceptional outcomes for consulting projects and training courses. By leveraging the Risk Management principles, ALC offers a superior service that stands out in the market.



1.1 Company Background

Alpha Lead Consultancy is dedicated to promoting quality concepts that prepare industries for a globally competitive business environment. Our consultancy and training services are recognized by multinational organizations for their excellence. We offer a wide range of services tailored to business needs, including quality management system development, operational technical courses, and human resources.

Our primary target is new start-ups, especially small and mid-sized enterprises, which are crucial to both Malaysian and international markets. ALC aims to build long-term relationships with these younger operations, supporting their growth and development over time.

Our team of specialized consultants excels in various disciplines, including technology, management, operations, and human resources. We provide high-quality training and consultancy services to clients from manufacturing and process industries, business services, public and private utilities, local government agencies, and international institutions.

Implementing a Quality Management System (QMS) with a focus on Risk Management helps us prevent product risks by establishing robust control systems. This approach ensures organizational improvements and cost reductions via the value chain.



TRAINING

1.2 Mission

Our mission is to enhance individual and organizational performance by providing customized consultancy and training services that exceed customer expectations. We are committed to building continuous improvement into all we do, leveraging ISO quality management system principles to drive productivity and quality enhancement.

1.3 Quality Policy

Alpha Lead Consultancy's quality policy is to elevate market confidence, enabling clients to supply goods and services that meet customer requirements within their business and operational scope.

1.4 Objectives

- 1. Implement ISO Standards** : Provide a framework to achieve functional clarity and organizational goals.
- 2. Certification as Quality Symbol** : Position certification as a symbol of quality and success.
- 3. Expert Consultancy** : Offer expert knowledge, practical support, and training to facilitate organizational commitment and effort.
- 4. Systematic QMS Structure** : Assist in establishing systematic Quality Management Systems, enhancing basic quality systems for small and medium-sized enterprises.
- 5. Long-term Partnerships** : Establish and nurture long-term partnerships with organizations.
- 6. Exceed Customer Expectations** : Deliver consultancy and training services that exceed customer expectations.
- 7. Timely and Priced Right** : Ensure quality services and products are delivered at the right price and time to the right customer.



2.0 Services

2.1 We specialise in Consultancy services as below:

- ✓ ISO 9001 Quality Management System
- ✓ ISO 14001 Environmental Management System
- ✓ IATF 16949 Quality Management System
- ✓ ISO 45001 Occupational, Health & Safety Management System
- ✓ TL 9000 Quality Management System for Telecommunication Products & Services
- ✓ ISO 13485 Management System for Medical Devices

2.2 We provide Training courses as below:

- ✓ Internal Quality Auditor / Lead Auditor Training
- ✓ Internal Environment Auditor / Lead Auditor Training
- ✓ ISO 9001 / ISO 14001 / ISO 13485 / ISO 45001 Management System Awareness Training
- ✓ Establishing, Implementation, and Maintaining Quality / Environmental Management System
- ✓ 7 Quality Tools
- ✓ Failure Mode and Effect Analysis (FMEA)
- ✓ 5S and Safety Awareness
- ✓ Quality Control Awareness
- ✓ 8D Problem Solving and Root Cause Analysis Techniques

2.2.1 Training & Workshop Pictures

2.2.1.1 During Training



2.2.1.2 TS 16949 Internal Auditor Training

for Automotive Industry.



2.2.1.3 MAI Program

at Perodua Corporate Building at Rawang Kuala Lumpur for 8D Problems Solving and Root Cause Analysis Techniques.



2.2.1.4 MAI IPC Program

at Institut Kebangsaan Belia Negara (IKBN) at Bukit Mertajam by MAI.



2.2.1.5 Others Training Activities

